

Learning, Teaching & Assessment policy

2023 - 2024

Version 1.2

Approved by the Board of Governors

For Public Use

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1. Introduction

The Learning, Teaching and Assessment policy is intended to provide a clear statement of the College's values, principles, priorities and expectations with regard to learning, teaching and assessment. It sets out a framework within which Academic and support teams will operate.

The strategy applies to all Higher Education provision delivered at UK Business College ("UKBC") and will link to the College Strategic Plan, Mission and Values. Through its implementation, the College endeavours to enable all students to achieve their potential through supporting successful progression, raising levels of achievement, enhancing graduate attributes and graduate employment opportunities and preparation for further study.

Our Strategic Aims:

- i. To maintain and develop effective University partnerships that meet the needs of the students,
- ii. To develop new provisions such as short course (HND) Undergraduate and Masters revision to provide progression routes for new and existing students,
- iii. To diversify our degree programmes to offer a wider range of choice linked to local and economic needs,
- iv. Enhance future growth and sustainability by diversifying provision and sources of income, managing and challenging costs to ensure financial stability,
- v. To pursue designated status by developing governance and quality systems that meet the requirements of the UK Quality Code for Higher Education and the Office for Students' Regulatory Framework,
- vi. To continue to create access to learning opportunities for everyone irrespective of background or circumstances (widening participation).
- vii. To increase research and development activities.

UKBC's Mission:

Is to provide accessible and transformational learning experiences that meet or exceed the exacting standards of UK education, to inspire and develop future business leaders.

Our Values:

- Education and learning through excellence
- Accountability and academic integrity
- Professionalism and support
- Widening access and participation and promoting equality of opportunity

The College commits to providing high quality teaching and support for its students in line with the guiding principles of the QAA UK Quality Code for Higher Education.

Aims and Commitments

UKBC will:

- i. Define and implement a strategic approach to learning and teaching and promote a shared understanding of this approach among staff, students and other stakeholders.
- ii. Ensure programmes are well designed and that learning and teaching activities and resources provide every student with an equal and effective opportunity to achieve the intended learning outcomes.
- iii. Design programmes that require and enable the development of digital capabilities.
- iv. Ensure that the classroom experience remains a significant essential point of contact for the duration of the programme.
- v. Embed relevant academic skills in the curriculum at each level.
- vi. Support students through each level of transition through induction and refresher activities.
- vii. Everyone involved in facilitating learning and teaching or supporting student learning is appropriately qualified and are able to access relevant and ongoing staff development.
- viii. Students are actively engaged in the quality assurance of their educational experience and its ongoing development and enhancement.
- ix. Ensure that learning, teaching and assessment strategies support successful outcomes of diverse student groups.
- x. All students are provided with clear and current information that identifies the learning opportunities and support available to them.
- xi. Include formative learning experiences and appropriate and timely feedback in preparation for summative assessments at each stage of development.
- xii. Encourage and support staff to gain qualifications and pursue appropriate academic development and professional recognition to develop high quality teaching.

2. Guiding Principles for Learning and Teaching Defined within the UK Quality Code for Higher Education¹

- i. Effective learning and teaching is underpinned by a shared understanding of the provider's learning and teaching strategy.
- ii. Effective learning and teaching is underpinned by a focus on student achievement and outcomes.
- iii. Effective learning and teaching provides students with an equivalent high-quality learning experience irrespective of where, how or by whom it is delivered.
- iv. Effective learning and teaching is informed through reflective practice and providers enable staff to engage in relevant, timely and appropriate professional development that supports students' learning and high-quality teaching.
- v. Effective learning and teaching is underpinned by routine evaluation of provision to manage and enhance their learning and teaching activities, including achievement of qualification and award outcomes.
- vi. Effective learning and teaching activities, facilities and resources make the learning environment accessible, relevant and engaging to all students.
- vii. Effective learning and teaching ensures that information about, and support for,
- viii. Learning and teaching is clear and accessible to all students and stakeholders.
- ix. Effective learning and teaching encourages and enables students to take an active role in their studies.
- x. Providers encourage and enable students to evaluate and manage their own learning development, supported by opportunities for ongoing dialogue with staff.

3. UKBC's Principles

1. **Students are supported and enabled:**

- i. The College will ensure that students are supported to achieve their potential and address barriers to success and achievement.
- ii. Ensure and evidence that the student voice is integral to decision making processes at all levels and across the College.
- iii. Support all students and staff to develop individual Digital Capabilities.

¹ <https://www.qaa.ac.uk/quality-code>

2. Achieving Outstanding Learning & Teaching:

- i. All pedagogical approaches adopted by the College will be flexible, diverse, inclusive and appropriate to the skills and needs of all students.
- ii. Assessment and feedback will enable learning through an approach that allows for reflection and discussion, developing and recognising the shared responsibility of students and teachers in the process of giving, receiving and utilising feedback.
- iii. Data and quality assurance processes must ensure that the College is able to monitor and respond to trends and make evidence-based interventions in order to maintain standards and enhance the quality of learning opportunities.
- iv. Learning environments should be designed flexibly to promote active learning, to enable diverse approaches to learning and teaching.
- v. Learning and teaching will incorporate the appropriate use of technology enhanced and blended learning in order to support students to achieve success in an ever changing environment.
- vi. The College expects all staff to contribute positively to the achievement of consistent culture of high-quality teaching.
- vii. Staff will plan teaching and student learning activity for all aspects of delivery and assessment that is coherent and encourages students to work hard and is aligned to relevant outcomes.
- viii. Staff will manage different teaching contexts (e.g. lectures, seminars, tutorials, problem-classes, tutorial supervisions and online environments) and engage students in a variety of ways (including the appropriate use of both face-to-face techniques and on-line/blended learning technologies) to support inclusive and appropriate learning.
- ix. In their teaching practice staff will demonstrate an awareness of essential principles of effective presentation and will communicate clearly and fluently in both written and spoken English.
- x. Students' overall progress and personal development will be properly supported and coordinated by Personal Academic Tutors (PATs) supported by the Student Engagement Team. Staff should ensure consultation with Course managers and Academic leaders to highlight any issues.
- xi. Staff, with support from awarding body Link Tutors, as necessary, will take responsibility for producing high-quality and inclusive resources to support student learning.
- xii. Summative assessment should be designed to be in an appropriate way and at an appropriate level and staff will follow designated marking guidance.

- xiii. Formative assessment will be well planned and timely so that it informs and drives student learning and achievement.
- xiv. Staff must provide high quality feedback to students and comply with published return deadlines.
- xv. Staff will offer high quality feedback explaining the standard of work that has been submitted, providing guidance for improvement and supporting students to develop self-assessment skills.
- xvi. Staff will ensure that the administrative tasks relating to their own learning and teaching are carried out professionally (including the coordination of newly appointed colleagues where relevant).
- xvii. Teachers and their students must be appropriately prepared and are ready to participate - teachers will set a positive example through their own readiness and standards.
- xviii. Teachers must understand the students' relative starting points which will be dependent on their entry skills, knowledge, experience and assess how far they have progressed through the planned learning.

3. Establishing an Effective Learning Community

- i. A learning community should be a safe space for challenge and transformation where every individual is valued and respected.
- ii. The College approach to learning and teaching should support a culture of engaging students in the development of the programme and the learning community.
- iii. The College should develop opportunities for realistic and professionally authentic learning, linking with employers and within local communities.
- iv. The College will encourage and support our students to become responsible for their own part in learning through the development of individual confidence, self-reflection and the development of critical thinking and questioning.
- v. The College will support our students to challenge their own pre-conceptions of the world and to develop their own viewpoint.
- vi. The College will work alongside the students to promote resilience and wellbeing for all members of the learning community.

4. Supporting the Development of Staff

- i. Teachers are carefully selected, appropriately qualified and supported in developing their expertise, the College is committed to the on-going development of all staff who support learning and teaching.
- ii. The College approach to academic staff development ensures that learning, teaching and assessment practices are evidence-based, informed by scholarship.
- iii. Staff should expect to receive a workload allocation that is fair enabling them to carry out their responsibilities to a high standard, allowing them to contribute to the achievement of the College strategic objectives and have the opportunity and space for personal development.
- iv. The College is committed to building lecturer expertise in curriculum design to provide accessible, diverse learning opportunities with clear paths into employment.

5. Engaging with the Policy

All members of staff who have any responsibility for delivering and supporting effective learning, teaching and assessment must engage with this strategy and work to achieve the operational outcomes of the College. They should also:

- i. Work with peers and managers to use this strategy to improve and develop pedagogies, which in turn will improve the student experience and impact positively on success.
- ii. Take part in relevant staff development and scholarly activity to enhance learning opportunities across the curriculum.
- iii. Use established channels of communication to feedback views on the impact of this strategy on their practice and the student experience.
- iv. The Executive will have oversight of the Learning, Teaching and Assessment Strategy by actively and demonstrably applying its principles to all aspects of their work.
- v. They will communicate their decisions, and the strategic thinking behind them, clearly to Academic Managers, Course managers and Academic Teams to ensure actions to ensure compliance can be in place in timely and effective manner.
- vi. The Executive will also ensure that Learning, Teaching and Assessment Strategy targets are included as a Key Performance Indicators in the annual performance reviews of relevant staff.

Course Leaders/coordinators will take strategic responsibility for ensuring the successful implementation of the Learning, Teaching and Assessment Strategy within their areas of responsibility.

They will also:

- i. Ensure that all staff are fully aware of the Learning, Teaching and Assessment Strategy, and that the strategy is being implemented.
- ii. Provide regular feedback to the Executive through the designated communication channels.
- iii. Work with staff so that they have to opportunity to express their views and opinions on internal procedures, policies and practices.
- iv. Make Learning, Teaching and Assessment targets a key result area in staff performance reviews.
- v. Include the Learning, Teaching and Assessment Strategy on relevant College meetings involving appropriate personnel.
- vi. Act as change agents for with the implementation of this Strategy.
- vii. Contribute to staff development and scholarship activities to facilitate enhanced learning opportunities within the curriculum.

6. Measuring the College Progress

Performance relating to the strategy will be measured by external and internal indicators:

- National Student Experience Surveys (NSS)
- Student non-continuation
- Student progression
- Student achievement
- Student engagement
- Staff engagement with academic professional development targets
- Module surveys
- Student representative feedback
- HESA Data
- Partner University quality reports
- Partner University Exam Boards
- Partner University Academic Boards

4. Probation

New employees are subject to a probation period (usually 6 months on a contract of a year or more) so that during this time both the Company and Employee can be sure the Company and their particular job role are right for them. During the probation period the notice period for both the Company and the Employee of one week. At the end of their probation period, employees are informed in writing whether a) they have successfully passed probation, b) probation is extended for a specified period of months, or c) the contract is terminated (either one weeks' notice, payment in lieu of notice, or offer of an alternative role).

In the final week of an employee's probation period the employee will have a probation review meeting with Line Manager during which their performance will be rated 'Unsatisfactory' or 'Performance up to Standard' in areas of performance of their 'job functions and standards', and 'behaviours for success'. At this meeting the Line Manager and employee will also agree and set, or update (where the probation review takes place after the employee's first annual appraisal) goals for the current appraisal year. Employees returning after breaks in service may or may not be subject to a new probation period at the discretion of the Company, should this be the case, the matter will be discussed with you and detailed in your contract of employment.